User Validation (Initial Feedback)

Participants: 2 female peer users

Method:

- Users interacted with the chatbot prototype.
- Completed a short questionnaire. (Likert scale + Open question)

Results:

Evaluation Criteria	User 1	User 2	Mean Score
• **Usability** (The chatbot is easy to use)	5	5	5
• **Clarity** (The information is clear and understandable)	4	4	4
• **Willingness to Use** (I would consider using this tool for health information)	4	3	3.5

Key Feedback

User 1 Feedback	User 2 Feedback
• The system is grounded in evidence-based clinical guidelines. It is user-friendly. • Integration with hospital services would further enhance its usability and encourage me to use it.	• The tool's scope should be broader (not limited for menopause) • Some answers are very general, but I totally understand that this tool is made for layman health education. • Should more specifically prepare this tool for targeted population.

Key Takeaways

- **The chatbot showed high usability and good initial acceptance.**
- **While focused on menopause, it has potential to expand to broader women's health.**
- **Integration with healthcare services could enhance its real-world value.**